



Parkside Medical Practice

NHS WALSALL

AUGUST 2018

Issue 55

Parkside Medical Practice, Park View Centre, Chester Road North, WS8 7JB Tel 01543 728748 Fax 01543 377741

Monday 27th August 2018

The surgery is closed on Bank Holiday Monday and will re-open Tuesday as usual



Patient Participation Group

Thursday 9th August 2018

11.00am - 12.00midday

EXTRA GP APPOINTMENTS IN WALSALL

Patients registered with a Walsall GP can benefit from the Extended GP Access Service.

NHS Walsall Clinical Commissioning Group (CCG) has worked with local GPs to create three Hubs based at Darlaston Health Centre in Darlaston, Pinfold Health Centre in Bloxwich and Broadway Medical Practice. The Hubs are currently run by a group of local GPs.

Since launching the service in December 2017 and up until May 2018, more than 8,500 patients have accessed the service.

When can I get an out-of-hours appointment?

Extra GP appointments will be available between:

6.30pm – 9pm weekdays

10am – 3pm weekends (excluding Darlaston Health Centre)

11am – 1.30pm Bank Holidays

However, people will only be seen if they have booked an appointment.

How can I book one of these appointments?

A dedicated number has been set up and appointments can be booked by calling **01922 501999** during the following times:

8am – 9pm weekdays

10am – 3pm weekends

11am – 1pm bank holidays

NHS 111 will also be able to book an appointment for you if they feel you need to see a GP.

Do I need to be registered at one of the three surgeries where the Hubs are based to use the service?

No, you can be registered with any GP in Walsall to access the extra appointments. Please note you will need to travel to one of the three Hubs (listed above).

What if I'm not registered with a Walsall GP?

If you are not a registered patient at a Walsall GP, you will not be able to access these out-of-hours appointments. More information about these services can be found on Walsall CCG's website: www.walsallccg.nhs.uk.

When should I use the Hubs?

The extra appointments are for patients who have a pressing illness or injury and are unable to attend their GP during normal opening hours. They are not walk-in centres and both of Walsall's urgent care centres and its A&E department will still be open as normal for people to use in serious or life threatening emergencies.



Online Services

Our online service provider 'PATIENT ACCESS' is currently encountering difficulties.

We are aware of the problem and the team are working hard to rectify the problem.

The new email address for the practice is...



walsallccg.pmpgp@nhs.net