



Parkside Medical Practice

NHS WALSALL

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APPOINTMENTS

We are still working! If you feel ill with symptoms other than corona virus, please contact the GP surgery for help and advice.

We are doing our best to adhere to social distancing measures and help patients who are self isolating or shielding to continue to have access to our services.

We have therefore adapted our appointment system to accommodate these changes. Your request will firstly be triaged by a clinician and a member of the team will contact you.

Whilst we are using the systems below more and more, we haven't forgot those of you that may not be computer savvy or don't have access to this technology.

In these circumstances you might be asked to come surgery ensuring protective measures.

- All our GPs and clinical staff have ample PPE including face masks/shields and gloves
- You will be asked to come at a specific time and will be allocated a window of time to be seen individually. (please do not bring family members with you unless it is absolutely necessary).
- There is sufficient supply of hand gel and the rooms and equipment are sanitised regularly throughout the day.



Contact your doctors online

Fill out a simple online form to get advice and treatment by the end of the next working day .

This facility is available through our practice website and is proving very popular.



Telephone Consultations

Some patients are having a consultation via telephone and are happy with this service.

We might also ask you to send photographs to our email to accompany your consultation or have a video consultation instead.