

PARK SIDE MEDICAL PRACTICE

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Dr Jay

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Patient Participation Group

Dear Member

We wanted to keep you up to date with changes within the surgery and to re-assure you that the patient participation group meetings will re-commence once we are safe to do so.

Since the start of lockdown we have worked differently at the practice and this has been new to everyone.

I realise that GP's have received 'bad press' for not seeing patients face to face but the decision was made initially to keep staff, GP's and our patients safe.

Throughout the pandemic we have worked hard to keep the surgery operational and we simply could not risk it being closed due to the staff and GP's having to go into isolation. This decision also prevented the surgery from being overpopulated thus reducing transmission of the virus.

We have seen some patients in emergency cases but this has been assessed by the GP first and patients have then been brought in under quarantine conditions. The situation is easing slightly now and by the end of the year we hope to be operating as we did before.

Some services will remain in use as they have proved popular and some patients seem to prefer to contact us in these ways.

For example: E-consultation (via the surgery website), telephone and video consultations.

Moving forward we are planning new services at the surgery and these will include minor surgery (removal of lumps and bumps) and also physiotherapy. We have already started to offer steroid injections to provide pain relief for some conditions such as frozen shoulder and carpal tunnel syndrome.

We are also booking corona virus vaccinations for our patients at the local hub (Oak Park Leisure Centre) and this is moving swiftly. We aim to have all our adult patients vaccinated by the end of the summer if everything goes to plan.

I would like to thank you for your continued support and hope to see you again at our meeting later on in the year if the transition to normality goes to plan.

Parkside Medical Practice.