



Parkside Medical Practice

NHS WALSALL

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FACE MASKS

We are starting to resume some services within the practice.

Please Note: Any person entering the building should wear a face mask or covering especially when at reception or in the consulting room.

TELEPHONE LINES

In order to reduce the amount of people attending the surgery we have been accepting medication requests over the telephone. This is taking up a lot of time on the telephone.

You might have noticed that it's harder to get through or you may have been on hold for a length of time.

Please bear with us.

Text Message Service



A new text message service has been introduced. This can be used to remind you of appointments, to send out surveys and to convey important information quickly.

Please ensure you have an up to date mobile telephone number to enable this service.



Some of you may already know that Janette has decided to take early retirement and we said goodbye to Janette on Wednesday 1st July. I'm sure she will be missed by a lot of our patients.

We would like to thank her for her dedicated service to the practice and wish her all the best in the future. She has promised to help out when needed so you might see her around in the future.

Tell us your Views

Your opinion matters to us.

We would like to receive your feedback about your opinion of the surgery, in particular how you think we have operated during the Corona Virus Pandemic.

Good or Bad, let us know, preferably by email.

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