



Parkside Medical Practice

NHS WALSALL

MAY 2020

Issue 76

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Please accept our apologies for no newsletter during March and April but these months were extremely busy in the practice and we had to prioritise the information we shared and how we shared it.

COVID- 19

We are now well into the COVID-19 pandemic and have passed the first curve. To ensure we do not have a second wave, we are continuing to put the following restrictions in place to help protect our staff and patients.

- Please stay at home and only leave the home for essential travel.



⇒ You can order your prescription online or by ringing the surgery. Your prescription can be sent electronically to a chemist of your choice. This will enable you to bypass the surgery and is safer.

- If you feel you need to see a GP...



⇒ E consultations for minor problems can be arranged by filling in a form on our practice website. Your request will be actioned within 48 hours.

⇒ Please DO NOT walk into the surgery, if you call the surgery first, your problem will be triaged by a GP. You might be dealt with via a telephone consultation or asked to come into surgery. We are also accepting photos of minor ailments (no sensitive pictures please) to help with diagnosis.

- If you are called into surgery...



⇒ Our clinical staff all have PPE (personal protective equipment)

⇒ The seating and door handles etc are cleaned regularly with clinical wipes

⇒ Hand sanitiser is available throughout the surgery.

- High risk and vulnerable patients



⇒ We are contacting high risk and vulnerable patients as we have lots of information on accessing support. If we haven't got to you yet, give the surgery a call.

BANK HOLIDAY'S IN MAY

Friday 8th May is Bank Holiday in remembrance of VE day.

The surgery is open 8.00 am until 1.00 pm to help ease the pressure on out of hours services

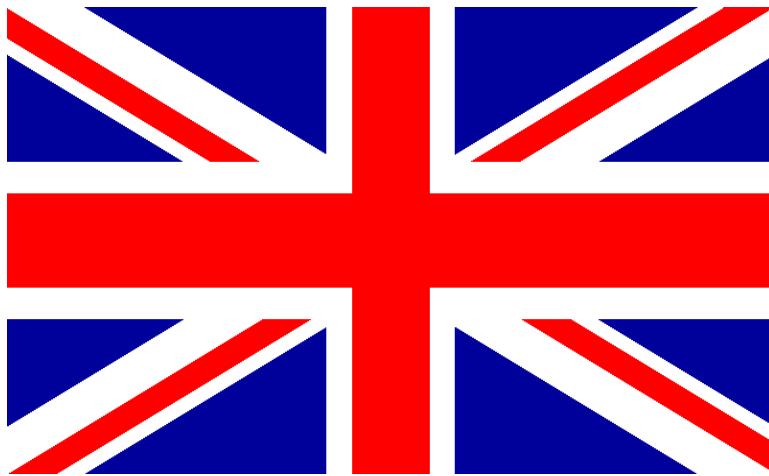


Details of the next Bank Holiday Monday 25th May, will be posted on our website.



CHANGES TO OUR OPENING TIMES

After the next Bank Holiday, we will be closing for half day on a Friday instead of Wednesday. This has been phased in throughout April. Our reasons for this decision have been posted to our PPG members and are available on request.



**ENJOY YOUR VE CELEBRATIONS AND REMEMBER TO STAY
AT HOME AND STAY SAFE**

